



SP Employee Hub at North Carolina Board of Pharmacy

The North Carolina Board of Pharmacy (NCBOP) needed a seamless, Microsoft 365-powered intranet to streamline operations and empower employee Self Service. With SP Suite and Employee Hub, they transformed internal processes, automating workflows like leave management and centralizing key resources. The result? Greater efficiency, real-time insights, and a more connected workforce; including reduced management time spent on admin tasks.

At a glance

Company: North Carolina Board of Pharmacy

Challenge: The North Carolina Board of Pharmacy (NCBOP) plays a vital role in safeguarding public health by regulating the practice of pharmacy within the state. Established to ensure that all pharmacy professionals meet specific standards of competency and ethical behaviour, the NCBOP serves as a pivotal entity in maintaining the integrity and efficacy of pharmaceutical services.

Suggested Application: SP Suite, including SP Employee Hub (Intranet) with PowerAutomate and PowerBI.

Outcome: Expectations Exceeded

THE CHALLENGE



Headquartered in Chapel Hill, North Carolina: NCBOP were looking to provide their board members and employees with a single version of the truth using an environment that was built on the Microsoft (Office) 365 Platform as a Service (PaaS), which everyone in the organization was already familiar with. The Intranet wasn't just an organization wide communications site, but also an Employee Services Hub, where employees could access everyday functions EG. Time Off.

THE SOLUTION



North Carolina Board of Pharmacy chose SP Marketplace, and the SP Suite, including Employee Hub as their Intranet software vendor in March 2019. NCBOP were looking for an Intranet that could be an integrated part of their Microsoft (Office) 365 environment, which everyone in the organization already had access to, and were familiar with the applications that deliver a centralised user experience (Word, Excel, PowerPoint, Outlook etc.). In addition: NCBOP wanted an employee services portal, where staff could have access to powerful workflow solutions delivered via Microsoft PowerAutomate (formally Flow). One such solution was the employee leave (holiday/time-off) process, where employees not only had real-time access to their available leave, including booking time off, but management could also approve holiday/leave requests based on a set of complex rules built into the Microsoft PowerAutomate engine. Added on top was a PowerBI dashboard that could easily provide management with a one-stop overview to all employee leave, including the hours/days transferred to each fiscal year to the next.



Rhonda Jones, Director of Finance And Human Resources at the North Carolina Board of Pharmacy



Before we implemented SP Employee Hub; it would have taken senior management hours, even days to calculate employee leave, never mind transferring available leave to the next fiscal. Today, this happens seamlessly, and we have a powerful business intelligence dashboard overview of our employees leave via PowerBI, which is an integrated component of our Employee Hub on SharePoint.”

Antoine Pryor, Information Technology Manager at the North Carolina Board of Pharmacy



We were looking for a technology partner we could trust, and a partner with the credibility & capability to understand our challenging rules-based requirements and turn them into a solution everyone across our organization could easily use. And we wanted this delivered on Microsoft (Office) 365, a platform that we had already invested in ensuring all our data was safe in a single Microsoft cloud service.”



SP EMPLOYEE HUB

A pre-built solution on Microsoft (Office) 365.

SP Employee Hub is an out-of-the-box business application built on Microsoft (Office) 365, using SharePoint, Teams, Power Automate, and Power BI. It integrates seamlessly into your existing Microsoft (Office) 365 Tenant, providing a familiar, customizable environment for your employees and Power Business users.

Key Benefits:

- **Centralized Communication:** A unified hub for announcements, resources, and collaboration, keeping your team connected and informed.
- **Boosted Engagement:** Integrated with Teams for streamlined communication, while enabling employee self-service for tasks like leave requests and policy acknowledgments.
- **Operational Efficiency:** Automates workflows and reduces admin burdens using Power Automate.
- **Actionable Insights:** Power BI dashboards deliver real-time data on employee engagement and organizational performance.
- **Customizable & Scalable:** Fully adaptable to fit your unique business needs, scaling effortlessly as your organization grows.

Success in Action

The North Carolina Board of Pharmacy streamlined operations, automated workflows, and improved employee access to critical resources with SP Employee Hub. See how a Microsoft 365-powered intranet can transform your workplace into an efficient, connected environment!

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