FACILITIES AND ASSETS

SP Facilities Manager

Work order, asset and maintenance management on your Microsoft 365 tenant. Runs inside your GCC or GCC High tenant. Those Microsoft environments meet FedRAMP Moderate and FedRAMP High.

Government estates carry aging infrastructure, mandated inspections and asset records that have to survive audit. Maintenance logs in spreadsheets and contractor details buried in email threads make it impossible to show what was done, when, and by whom.

SP Facilities automates work orders, asset maintenance and vendor management across SharePoint and Microsoft Teams. Work requests are captured, assigned and tracked across the organization by trade or location, covering planned and preventive maintenance alongside reactive work.

Asset records hold condition and maintenance history, with parent and child asset relationships, and asset-level cost management. Recurring work orders automate services and preventative maintenance on a schedule. Employees raise and track requests through the MyFacilities portal, and managers work from interactive dashboards covering work activity across sites.

SP Facilities Manager in GCC and GCC High TWO DIFFERENT ENVIRONMENTS

GCC

US federal, state, local, tribal and territorial government entities, plus organizations handling government-regulated data such as criminal justice or federal tax information.

GCC High

Hosted in Azure Government for the defense industrial base, and for organizations handling export-controlled data or defense CUI.

COMPATIBLE WITH BOTH

SP Facilities Manager installs into your own tenant and runs on SharePoint, Teams, Power Automate and Power BI. In a GCC or GCC High tenant it runs inside that accredited environment and inherits your identity controls, data residency rules, conditional access and audit logging. **Work order history, asset and equipment records, maintenance schedules, contractor and vendor details** stay where your other Microsoft 365 content sits, and no third-party cloud is introduced.

KNOWN GCC HIGH CONSIDERATIONS

Scheduled flows behind recurring work orders and preventative maintenance are unaffected. Approve and reject buttons inside Outlook are unavailable in GCC High, so where a work order routes for approval, approvers act in the Approvals app in Teams. Work order notifications and assignment emails are standard email and unaffected. The accreditation belongs to your tenant rather than the application.

Work Order Management

Capture, assign and track work orders across the organization by trade or location.

Asset Management

Track asset information, condition and maintenance history, with asset-level cost management.

Preventative Maintenance

Recurring work orders automate scheduled servicing and planned maintenance.

Vendor and Contractor Management

Issue work orders to contractors and track completion against agreements.

MyFacilities Portal

Employees submit and track requests, reach documents, calendars and task lists.

Reporting Dashboard

Interactive Power BI dashboards give visibility into work activity and asset performance.

Talk to us about your environment. *Book a demo, or speak with one of our team about what SP Facilities Manager looks like running in your GCC or GCC High tenant.*